

WARRANTY CERTIFICATE



Customer name	Customer Name
Project name	Project Name
Product	Product
Surface in m2	Surface in m2
Coating inside and outside	Coating inside and outside
Production date	Production date
Location	Location
Reference FALK	Reference FALK

Product warranty

FALK maintains a panel warranty of 10 years. This product warranty covers the following functional properties: insulation, size, shape, material quality and mutual composition. This product warranty applies in addition to the General Terms and Conditions already in force.

Additional warranties for exterior and/or interior panels

Any additional guarantees for the applied coatings are applicable by declarations from the steel supplier and corresponding maintenance instructions. These are available separately.

General conditions:

- Handling, storage, detailing and assembly of the panels in accordance with FALK regulations. These are available on request.
- The guarantor must take good care of the building and repair or have repaired any damage that may prevent it from lasting.
- The construction must be such that the cladding can rain clean evenly. There must also be no accumulation of dirt. The coating may also not be exposed to water as a result of puddles or trapped water.
- Defects must be reported in writing to FALK within 30 days of discovery.
- Dimensions, tolerances, etc. according to MDG guidelines.
- In the event of repair, FALK will determine whether the cladding will be repaired or replaced. The choice of materials or working methods to be used shall be the responsibility of FALK.
- Neither party will proceed with repair work or make any commitments in this regard without prior written agreement.
- The total cost of repairs shall not exceed the amount originally invoiced per m2.
- In the event that the panels need to be replaced due to a defect in the product, the guarantor will help pay for the replacement of the panels starting 2 years after the purchase of the panels. This in proportion to the depreciation of the panels, whose depreciation period is set

at 10 years.

- If it is decided to replace the panels, the original warranty period will continue to apply. This warranty is valid only if all invoices relating to panels have been paid in full. The effective date of the warranty is the production date of the panels.

Excluded from warranty is

- The improper use of the roof and wall panels. What is meant by improper use:
 - Installation of the panels other than as prescribed by FALK.
 - Applying the panels in rooms that are not properly ventilated.
 - Using the panels in an environment not suitable for the type of panels. (For more information on the correct applications, please contact our sales department).
- Damage caused during transport, storage or processing of the panels is excluded from this warranty.
- Damage resulting from heat effects other than heat from solar radiation is excluded from this warranty. Moreover, the surface temperature must never exceed 80 degrees Celsius for a prolonged period.
- Damage caused by mechanical or chemical influences, increase in aggressiveness of the environment, fire, war, riot, natural disasters, falling objects, vandalism, lightning and the like.
- Damage caused by non-professional assembly and processing.
- Damage caused by external influences, such as impacts, scratches and the like.
- If in the event of damage it is decided to replace the panels, FALK shall only be liable for the cost of the insulated panels supplied. Any additional costs resulting from disassembly and reassembly of the insulated panels and any accessories installed (e.g. skylights, solar panels, roof penetrations, etc.) will not be reimbursed.

Other

- The warranty shall lapse in the case of work performed by third parties without the knowledge and consent of FALK.
- Warranty assignee makes it plausible that warranty provider is liable for performance of warranty.
- FALK shall not be liable for any consequential damage.
- Disputes shall be submitted (binding) to Dumebo/DWS in accordance with the rules on this subject established by the MDG.
- These terms and conditions shall be governed by Dutch law.